

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  U S WEST COMMUNICATIONS, INC., AND QWEST INC.	DOCKET NO. SPU-99-27
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**ORDER TERMINATING REPORTING REQUIREMENT**

(Issued August 18, 2004)

On May 28, 2004, Qwest Corporation (Qwest) filed with the Utilities Board (Board) an application to terminate the monthly service quality report requirement that was imposed by Board order on March 17, 2000, in connection with the proposed merger of Qwest and U S West Communications, Inc. No objections to Qwest's application have been filed.

Qwest states in its application that no other incumbent or competitive carrier is subject to the reporting requirement and that gathering the data and preparing the report imposes a burden on its resources. Qwest also states that its reported results, with minor exceptions, have consistently exceeded the regulatory standards set forth in the merger agreement. Qwest also asserts that the reports are of questionable value to the Board because the merger is complete, Qwest is providing what it characterizes as superior service, and there is no longer a legitimate regulatory need for the reports. Qwest also states that eliminating the reporting requirement would meet one of the Board's goals by easing a regulatory burden.

The Board has reviewed Qwest's application and concludes that Board resources would be better spent on developing new, technology-neutral service quality reporting rules that would apply to all providers instead of on continued administration of the monthly service quality report. Therefore, the Board will terminate the requirement that Qwest file monthly service quality reports with the Board as initially established in its March 17, 2000, order. In terminating the reporting requirement, the Board is not making any finding regarding Qwest or the quality of its service.

**IT IS THEREFORE ORDERED:**

The requirement established by Board order on March 17, 2000, that Qwest Corporation file monthly service quality reports with the Board is terminated.

**UTILITIES BOARD**

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper  
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 18<sup>th</sup> day of August, 2004.